



Board of Directors

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Gate 101

Per the bylaws, the gates will operate as follows:

Entrance

- From 6am and 8pm, just pull up and the sensors will let you in. No need for a remote or gate code.
- From 8pm and 6am the gates will be locked and require a remote or gate code for residents. For non-residents they need to use the controller at each entrance to call and request access.

Exit

- No need for remote. Just pull up and the gates will open.

FAQ's

What are the phone numbers of the gates, and why do I want to know this?

If you create a contact in your phone for both the north and south gates, your phone will alert you the call is from the gate. The phone number for the North Gate on Lantree is 517-545-1819, and the South Gate on Rotondo is 517-545-1958.

How do visitors use the system?

The controller box on the islands should have all current resident household names alphabetically. The visitor will push on your name to see your directory number (your lot number), they will dial your directory number which sends a call to the phone you designated. Your phone number will never be displayed.

How do I respond to a visitor's call?

Once you know who the caller is, you open the gate by pressing 9 on your phone. This will end the call, and the gate will open. If you do not know the person calling, you can press * which will end the call.

What phone does the call go to?

The phone you designated when you set-up your gate code information. If you are unsure which phone number you designated you can check by using the box at the gate, or email the neighborhood email hartlandestates@yahoo.com

I forgot my gate code, who do I contact?

Email the neighborhood email hartlandestates@yahoo.com

How do I get a remote and how much do they cost?

Email the neighborhood email hartlandestates@yahoo.com. There are two styles: one that clips on a car visor and the other could be used on a key chain. Each cost \$20.

Do I need to have a land line (house) phone to receive calls from the gate controller?

Both land lines and cell phones can receive these calls.

How do school buses, delivery vehicles, the mail carrier, etc. gain access?

Their hours of service are between 6 a.m. and 8 p.m. when the gates automatically open when approached. In addition, school buses and the mail carrier have access codes and/or remote openers in the event the sensor isn't operational.

Will emergency vehicles be able to get in quickly between 8 p.m. and [6 a.m.](#)?

All emergency agencies have access to the gates and will not have trouble getting in quickly.